

We know that we earn our reputation every day. That's why we strive to exceed the expectations of our policyholders and agent partners by providing the best possible claims service with each interaction. In addition to 24/7 claims reporting, local Special Investigation Units, our National Network of Heavy Equipment Appraisers and multi-lingual support, IAT is backed by a team of customer service-focused, specialized and licensed Claims personnel.

OUR COMPANY

IAT Insurance Group (IAT) is a privately held specialty insurance company headquartered in Raleigh, North Carolina, providing a wide range of property and casualty insurance products to meet the needs of individuals and businesses. As an organization, we leverage our experienced leadership, sound analytics, proven operating platforms and extensive risk capabilities across the entire enterprise to deliver specialized, sustainable solutions for our customers.

OUR TEAM

Our team of claims handlers, managers and operational support professionals work together to provide excellent and proactive claims service and support.

Nearly half of our technical staff has more than 20 years of experience in the industry, with 30% holding professional insurance designations.

In addition to having claims handling licenses, our team is backed by lawyers, retired military, aviation experts, fire investigators, former law enforcement officers, certified paralegals, and more.

200+ CLAIMS STAFF
10-30 AVERAGE YEARS OF EXPERIENCE
9 CLAIMS OFFICES & VARIOUS REMOTE LOCATIONS

CLAIMS CONTACT INFORMATION

To report a claim or check the status of a claim, call:
866-576-7971

To report a claim online, visit:
www.iatinsurance.com/claims

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“[IAT] Adjusters are the absolute best. I have had the pleasure of working a recent claim (three days since it was submitted) and they have called us, responded to emails, been super friendly, are extremely knowledgeable, and they actually seem to have the insured’s best interest in mind.”

- Barbara S., an IAT Agent Partner



Need to email an Acord form?

new.loss@iatinsurance.com

PO Box 17449 | Raleigh, NC | 27619-7449

LEARN MORE AT

www.iatinsurance.com/claims