

CLAIM SERVICES

EXPERTISE IN TRANSPORTATION

- Our claims staff understands truck claims and recognizes that an integral part of superior customer service is fast and efficient claims handling.
- Our seasoned claims professionals have an average of 20+ years of experience in transportation and insurance and are specialized to deliver expertise by claim type and level of complexity.



RESPONSIVE TO YOUR NEEDS 24/7

- Berkley Prime Transportation offers 24/7 service and provides a prompt status report back to the customer after a claim is reported. This is followed by a thorough claims review to discuss the best options moving forward.
- Our goal is to get our customers' trucks repaired and back on the road as quickly as possible.
- Depending on our customers' needs, we can provide them with a single point of contact or a small team of adjusters to handle their account. In addition, we are happy to provide them with customized claims reviews and recommendations on a quarterly basis.
- Our unique anti-fraud strategy deter, detect and support our investigation of insurance fraud to protect the policyholders and consumers.

LOSS REPORTING 24/7

We are available 24/7 if a customer needs to report a claim. When an accident happens, regardless of who is at fault, customers should report their claim immediately and directly to Berkley Prime Transportation.



ABOUT BERKLEY PRIME TRANSPORTATION

Berkley Prime Transportation is a member of Berkley, whose insurance company members are rated A+ (Superior) by A.M. Best Company. W.R. Berkley is ranked as one of the top ten commercial auto writers in the nation. We are focused and dedicated to the preferred trucking industry and offer primary commercial auto and general liability insurance for the transportation industry for standard and preferred trucking customers. Our commitment to our partners, as well as our customers is to provide a superior level of service often referred to as "white glove service".