

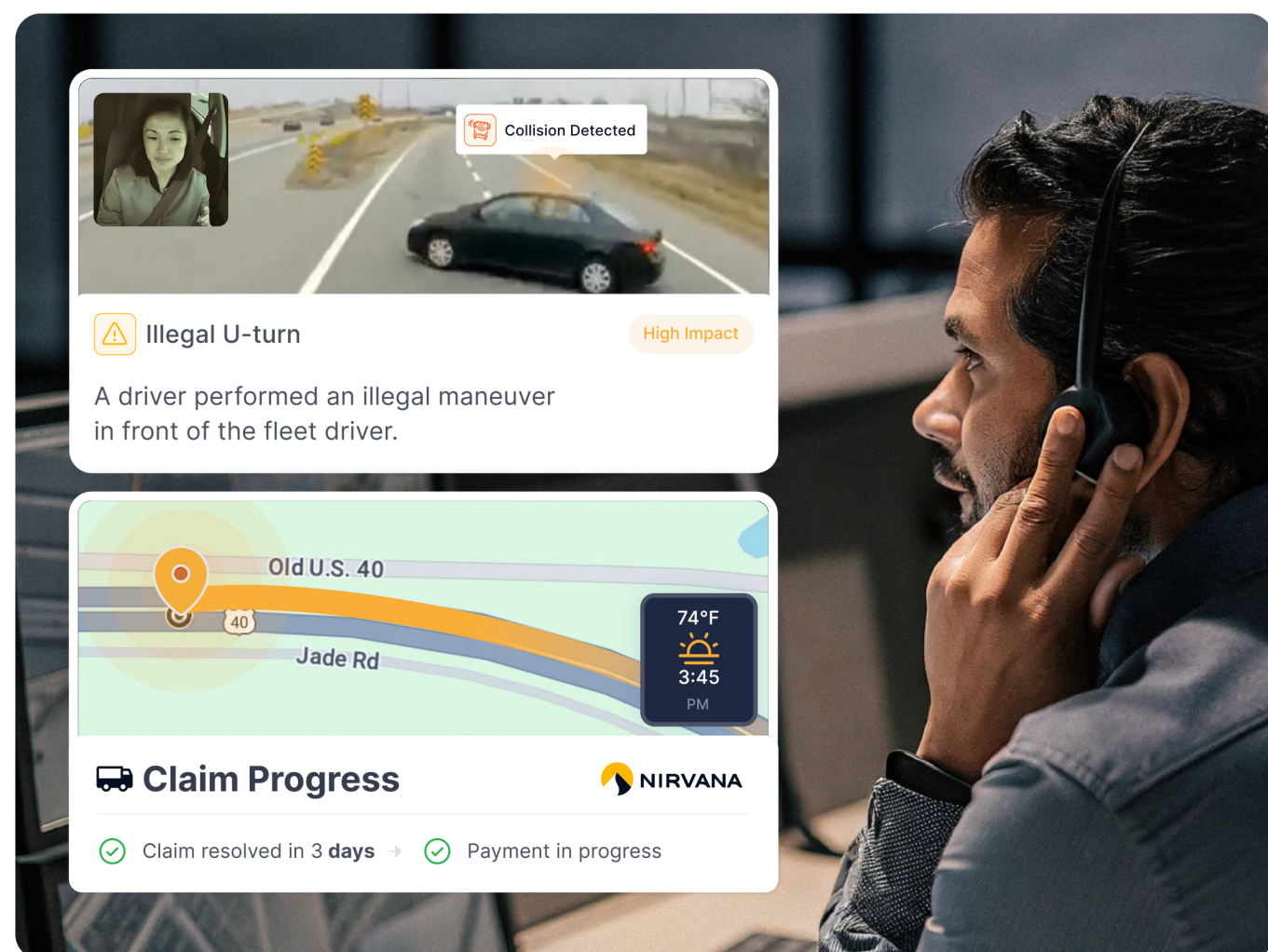
A claims experience built for trucking

Get back on the road quickly with a fast, modern claims process—powered by telematics and in-house experts.



Managed by in-house claims experts. Resolved faster with technology.

We use the latest in telematics, AI, and camera technology to expedite claim processing to minimize disruptions to your operations.



Faster resolutions

Stop waiting on claims. By using telematics and AI, our in-house Claims team closes claims **30% faster** than the average third-party adjuster.



Quicker payouts

Telematics reveals what really happened at the scene, enabling us to adjust claims fairly, exonerate drivers when they're not at fault, and get you paid faster.



Attentive support

Nirvana's in-house Claims team is there for all of your claims needs. Our 100% US-based team specializes in trucking ensuring you receive the highest and fastest level of service in the industry.

How to report a claim



Online

2x Faster

safety.nirvanatech.com



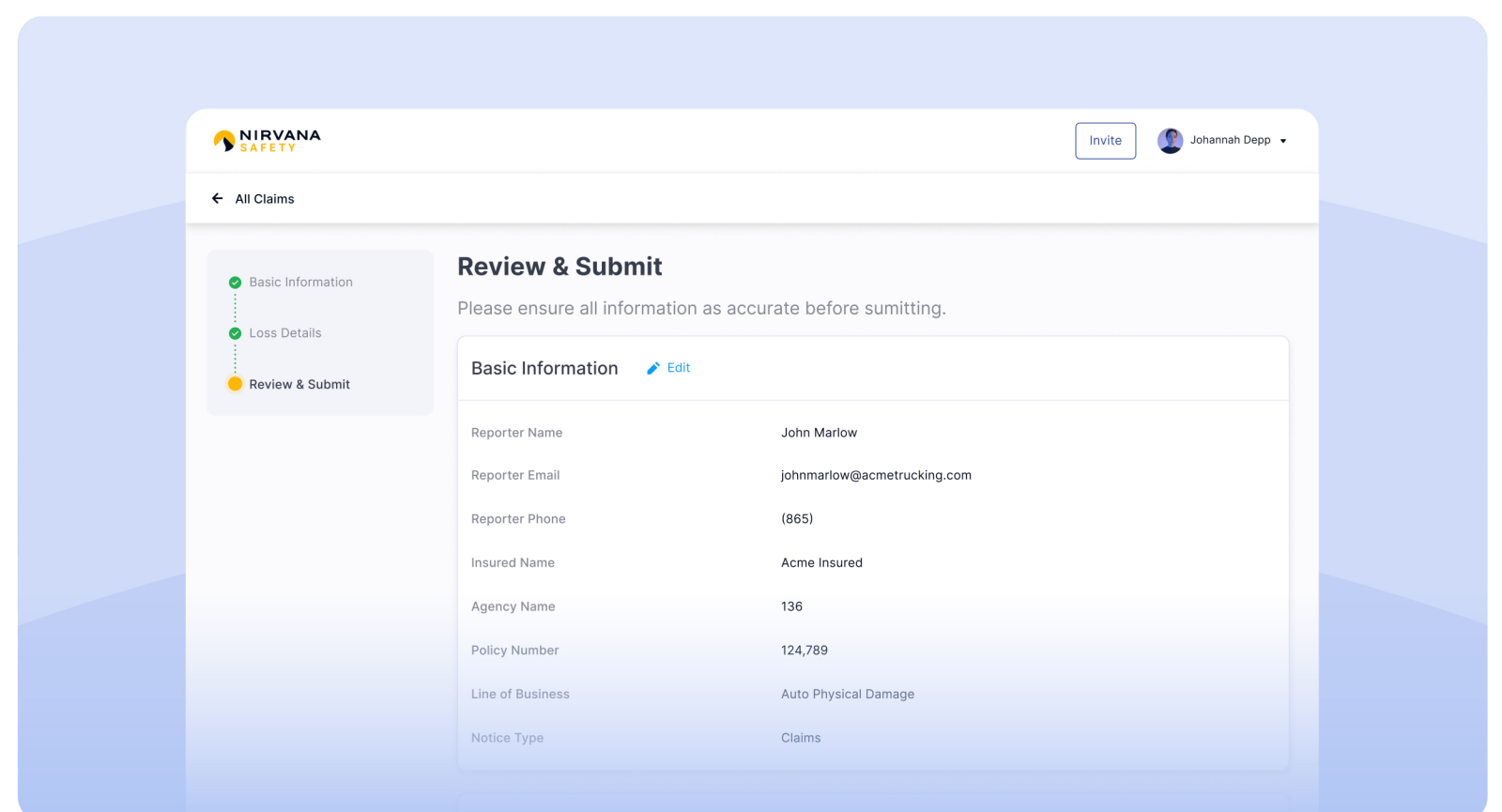
Email

reportaclaim@nirvanatech.com



Phone

[1-888-383-8614](tel:1-888-383-8614)



Guaranteed response

48 business hours

Available resource

[Accident kit](#)



Know exactly where your case stands

Stay informed with proactive updates that keep you in the know about your case status.

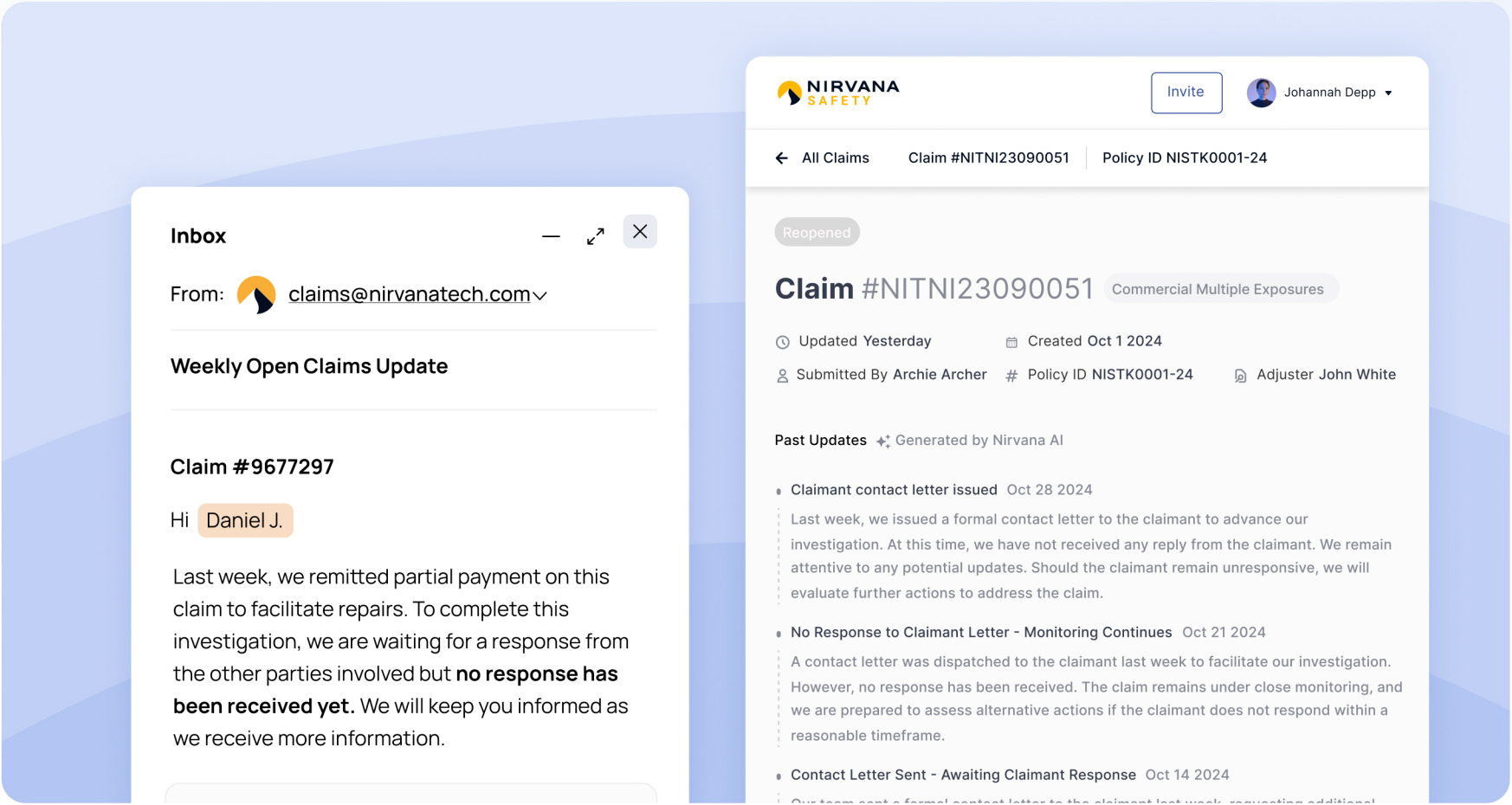
On-demand updates

Check claim statuses anytime via the Safety Intelligence Platform or by phone

safety.nirvanatech.com

Weekly email updates

Receive a weekly email summarizing the status of all your open claims.



Prevent claims with Active Safety solutions

Combine cutting-edge safety monitoring technology with tenured safety managers to help reduce the severity and frequency of claims

Safety Intelligence Platform

Monitor FMCSA and telematics data, all in one place. Receive personalized, AI-powered safety recommendations.

safety.nirvanatech.com

Safety Services

Improve your safety and reduce your risk- our safety management team (with decades of experience in DOT compliance and safety management) is ready to help.

Frequently asked questions

Does Nirvana automatically submit claims generated from my telematics collision data?

No, Nirvana does not proactively create claims. If a collision occurs, you must submit a claim for your fleet using our 24/7 claims process via phone, email, or online.

Does Nirvana change my rate based on my safety performance?

Your rate is locked-in during your policy and won't change in the event of an accident or claim. Leveraging our safety tools will not affect your monthly payments, rather it allows you to monitor safety over time and receive the most fair rate for renewal.

Will using telematics to process my claim mean that a human won't be involved in my case?

No, we have a world-class Claims team that is involved with 100% of the claims reported to Nirvana (and available to speak with you if needed). Our Claims professionals specialize in trucking and use telematics only to help get your claim closed faster and get you paid faster.

What telematics data does Nirvana use for resolving claims?

For claims processing we use a variety of telematics data including: vehicle location, speed, & time stamps; VINs; odometer readings (Fleet only); and safety events (i.e. harsh braking, speeding, etc.). Additionally, we may use camera footage when necessary.

